## Josh,

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Words fail me to express how deeply thankful I am for what you and your staff did to whiten my teeth. My teeth have been an embarrassment to me all my life. Afraid to smile or laugh with my teeth showing. Hesitant to go to the dentist and having people look at them. Even kids, too many to count, asking "why are your teeth so yellow, brown or dirty?". Kids verbalize what adults are thinking. Looking in the mirror at them was so disheartening.

Several attempts were made years ago to bleach my teeth. All failed. Nothing seems to be able to address the staining I was experiencing. Many a dentist told me they were internally stained and there wasn't much to do about it. Even you a while back said the same thing. In a word -hopeless. My teeth would look awful the rest of my life. I was pretty much resigned to that reality.

Then you renewed my hope not long ago that it might be possible to address the type of staining I had. To be honest, I was very skeptical, thus cautious about getting my hopes up. But there was a flicker of excitement at the possibility. But still I was skeptical. I just didn't think it was true, or if it was, that it wouldn"t do much to improve the looks of my teeth. But because I trust you as a friend and as a dentist, I allowed myself to believe it just might work. Even if it worked a little bit, that was better than what I had. Coupled with your generous offer to pay only for the products, it all was overwhelming, to say the least. Josh, I owe you so much for your generosity.

I'll admit, after I heard what was involved I had second thoughts. That sounded like it was a lot of effort for what little payoff I anticipated happening. But I reconsidered: even slightly better would be worth it. And you kept reiterating that you thought I would be amazed at the results. There was a lot involved each night, and then again in the morning. But after the first visit with Megan, her administering the first treatment, I saw improvement! That renewed my hope that this just might work way better than I ever thought! The "chore" of each night and morning was easy after seeing results early on. The eight weeks went quickly by. I still find it difficult to believe, but looking in the mirror validates how effective the Kor system is to address the issues I had. When I laugh or smile I catch myself hiding my teeth like before. Habit. But I quickly realize I don't have to hide my teeth any more. I can laugh and smile with confidence.

Your staff were so accommodating, friendly, supportive and encouraging. Megan is awesome in her role administering the system. She did a wonderful job...please pass along my gratitude to her and all your staff.

I owe all the success to you and your wonderful staff. I will forever be grateful to you.

Your friend,

Tony